


Category	IT Infrastructure and Services	Policy Number	SUP-ITS-102	 جامعة زايد ZAYED UNIVERSITY
Classification	Public	Version	2.2	
Responsible Office	CAFO	Policy Owner	ITD Director	
Date Approved	22 April 2025	Effective Date	22 April 2025	
Date Last Reviewed	25 November 2024	Due Date for Next Review	22 April 2028	

POLICY

Adoption of Multi-Platform Technology

1. Purpose

This policy clarifies the mandate and protocols for making multi-platform technologies available to all users at Zayed University.

2. Scope of Application

This policy applies to all Zayed University users.

3. Definitions

CAFO	Chief Administration and Finance Officer
ITD	Information Technology Department
University	Zayed University

4. Policy

4.1 Zayed University (“**University**”) is committed to the principle that its campuses integrate technology across the curriculum in all disciplines and in all systems and processes for conducting business.

4.2 Integration of multi-platform technology within the Colleges and Departments provides users with the opportunity to learn in an environment typical of industry standards available in today’s workplace.

4.3 Integration of multi-platform technology within the business and service units provides users with the opportunity to use technology typical of industry standards and available in today’s workplace.

4.4 At present, the University supports Windows, Apple, and Linux operating system platforms in various Colleges and Departments.

4.5 The use of PC, Apple, Linux, and Sun Solaris platforms as the primary mode for instruction and delivery of courses and programs will be a decision made by the

respective Colleges and Departments in consultation with the Information Technology Department (“ITD”).

- 4.6** Acquisition of software and hardware technology, regardless of platform, must be completed in conjunction with the ITD to ensure compatibility with existing systems.
- 4.7** All platforms and associated technology such as hardware and software will be supported by the ITD.
- 4.8** The ITD will provide the necessary support systems, such as Web access, technical support, and multi-platform software versions to all users as required to conduct business in a multi-platform environment.

5. Related Policies and Laws

- SUP-ITS-701 Computer Hardware
- SUP-ITS-702 Computer Software Purchase

6. Administration

This policy is administered by the Client Services Unit, ITD.

7. Revision History

Date	Revision	Ver.
22 April 2025	Approved by the CAFO.	2.2
25 November 2024	Reviewed with no substantive changes required.	
11 February 2023	Administrative change: <ul style="list-style-type: none">• Updated the information header and policy numbers to be in line with the new format.• Updated the policy number from SUP-ITS-08 to SUP-ITS-102.	
27 April 2021	Non-substantive changes approved by the Vice-President as Acting CAFO.	2.1
6 January 2020	Updated the policy number from ACA-INF-04 to SUP-ITS-08.	
17 January 2018	Minor revisions approved by the President.	2.0
4 September 2002	New policy approved.	1.0