Category	IT Infrastructure and Services	Policy Number	SUP-ITS-102	
Distribution	External	Version	2.1	
Responsible Office	CAFO	Policy Owner	IT Department	
Date Approved	27 April 2021	Effective Date	27 April 2021	
Date Last Reviewed	27 April 2021	Due Date for Next Review	27 April 2024	

POLICY
Adoption of Multi-Platform Technology

1. **Purpose**
   This policy clarifies the mandate and protocols for making multi-platform technologies available to all users.

2. **Scope of Application**
   This policy applies to all Zayed University users.

3. **Policy**

   3.1 Zayed University is committed to the principle that its campuses integrate technology across the curriculum in all disciplines and in all systems and processes for conducting business.

   3.2 Integration of multi-platform technology within the colleges and departments provides users with the opportunity to learn in an environment typical of industry standards available in today's workplace.

   3.3 Integration of multi-platform technology within the business and service units provides users with the opportunity to use technology typical of industry standards and available in today's work place.

   3.4 At present, Zayed University supports Windows, Apple and Linux operating system platforms in various colleges and departments.

   3.5 The use of PC, Apple, Linux, and Sun Solaris platforms as the primary mode for instruction and delivery of courses and programs will be a decision made by the respective colleges or departments in consultation with the Information Technology Department.

   3.6 Acquisition of software and hardware technology, regardless of platform, will be completed in conjunction with the Information Technology Department to ensure compatibility with existing systems.

   3.7 All platforms and associated technology such as hardware and software will be supported by the Information Technology Department.

   3.8 The Information Technology Department will provide the necessary support systems, such as Web access, technical support, multi-platform software versions to all users as required to conduct business in a multi-platform environment.

4. **Related Policies and Laws**
   SUP-ITS-701 Computer Hardware
   SUP-ITS-702 Computer Software Purchase

5. **Administration**
   This policy is administered by the Information Technology Department. Any questions can be directed to the Director of the Information Technology Department.

6. **Revision History**

Date	Revision
11 February 2023	Administrative change: • Updated the information header and policy numbers to be in line with the new format. • Updated the policy number from SUP-ITS-08 to SUP-ITS-102.
27 April 2021	Non-substantive changes approved by the Vice-President as Acting CAFO.
15 April 2021	Non-substantive revision: "Sun solaris" was removed from Article 3.4.
6 January 2020	Updated the policy number from ACA-INF-04 to SUP-ITS-08.
17 January 2018	Minor revisions and non-substantive changes approved by the President.
4 September 2002	New policy approved